How to book online

Please pick whichever practice you attend and click the "Book Online" button for the relevant practice.





Clifford/Maguire/Casey: Dr Alan Clifford Dr Brenda Maguire Dr Helen Casey Dr Clodagh Quinn Dr Susan Duffy Dr Daniel Shanahan O'Neill/Cahill/Callaghan: Dr Tim O'Neill Dr Brian Cahill Dr Sarah Callaghan Dr Kathyrn Kavanagh

When you pick your practice, you will be brought to the following page for each practice:



Clifford/Maguire/Casey Practice

Login 💮

Welcome!

Let's find an appointment for you!

Select one of our services

Please click on the Log In Button on the top right hand corner



Loain

You will then be brought to the following page:

| Email | Phone |
|----------|-----------------|
| Email | |
| Password | |
| | Eorgot password |
| | Login |
| | User guide |

If you are registering for the first time, please click on "Sign up here" at the end of the page

The following page will appear:

| Email | Phone |
|--|----------------|
| mail | |
| assword | |
| Confirm new password | |
| Do you agree with our 1 Conditions? | ferms and |
| Read terms a | and Conditions |
| Sign | up |
| | |

Sign up

You now have two options.

- 1) To register with your email address
- 2) To register with your phone number.

Going forward, email log ins are better as this will allow you receive a receipt for whichever service you have had to be emailed directly to you.

If you would like to register via email but don't think that we have your email address on your chart, please call the surgery on 01 848 0033 and we can add it to your chart and you can then register.

1) To register by email.

Please enter your email address and input a password. You will need to confirm this password. You will need to tick the box confirming you are happy with our Terms and Conditions. You can click the link to read these. Then click on sign up.

The following page will then appear:

| Verify your Email | |
|-----------------------------|----------|
| Enter the code we sent over | |
| | |
| Didn't get a code?Resend | |
| | |
| | Continue |

You will have received a code via email which you should then input into the box above.

Then hit "Continue".

A box like this will then appear.

| Which profile do you | want to use? |
|--|-------------------------------------|
| Test Patient 0.011920. | |
| Are there other members of your far practice whose profile you wish to m If yes, please verify your contact below. | nily registered with this anage? |
| Cancel | Continue |

If your email address is on a couple of patients charts, ie your children's chart or parents chart, all those registered against your email address will appear on this list.

Highlight the profile you want to look at as below and click continue. You will now be registered and brought into your profile

| which profile do yi | ou want to use? |
|---|--|
| Test Patient | |
| Are there other members of your practice whose profile you wish t if yes, please wrify your contact below \$ | family registered with this o manage? |
| · · · · · · · · · · · · · · · · · · · | |

NB: Please do not book an appointment under your own name for a different patient. If you have an issue booking for a patient, please call the surgery.

If you have other patients, ie your children, that has your mobile number on their chart and you would like to manage their bookings, please click on the section "Verify your phone number".



Once you add the number, you will then get this:

| ¢ | Verify your telephone number | \otimes |
|-----|--|-----------|
| Ent | er the code we sent over the SMS +353862626 | 932 |
| | | |
| | Didn't get a code?Resend | |
| | Continue | , |

Input the code that was sent to your phone and then it will bring up any additional patients that this phone number is registered and you can add them on so you can manage their online bookings.

You will then be brought to main menu where you will see a selection of appointments for you to choose from.

If you go to your name on the top right hand corner, you can click on this to avail of different options. You can all change profiles where it says "see all profiles"



1) To register by phone number.

On the sign up page, please click on Phone and then click on "Sign Up here" at the bottom. The following page will then appear:

| Emeil | Phone |
|------------------------------------|-------------------|
| hone | |
| · +353 | |
| Password | |
| | |
| Confirm new pasawo | rđ |
| | |
| Do you agree with o Conditions? | ur Tarma and |
| Read term | is and Conditions |
| 5 | ign up |
| Us | rr guide |

Please input your phone number and then create a password and confirm this password. Agree to Terms and Conditions and then click on "Sign Up". The following page then appears:

| Enter the code we sent over the SMS +353852444774 | |
|---|--|
| | |
| We have sent you a code for verification again! | |
| Didn't get a code?Resend | |

You will have received a 6 digit code by text from MyClinic365.

Input this code and then the following page will appear:

| Which profile do you | want to use? |
|---|-------------------------------------|
| Are there other members of your far practice whose profile you with too it yas, please with your contact below. | nily registered with this anage? |
| Cancel | Continue |

Click on the patient name and the continue button will highlight. Click on this button and you will be brought to the home booking page where you can make your appointments.



Important:

If there is a charge for your appointment, this needs to be paid for online before the appointment can be confirmed.

The system will hold the appointment for 15 minutes but will then delete the appointment if payment is not made.

If you have any problems with any of the above, please either email the surgery on info@grangeclinic.ie or call on 01 848 0033.

Thank you.